

3...2...1...Happy New Year!

KNIGHTED  VENTURES

# THE KNIGHTED WRITER



*Welcome, Knights, to the New Year's Edition of the Knighted Writer! We've got a brand new, more mobile-friendly format for you to read this month, as well as a variety of activities and articles for you to peruse as we ring in the new year. We wish you all a happy and healthy 2016!*

## **A word from the partners**

*To our Mighty Team Knighted,*

*A year ago when we looked forward to 2015, we promised ourselves that we would help each other be extraordinary in the way that we trust and listen to each other. That we would do our best to develop the skills and ability of our people, innovate the industry, and learn from our mistakes so we could continue to improve. While we continue to commit to these ideals for 2016, we can reflect on the past year and be proud of what we've accomplished. Though not as frequent as we'd like, in the times that we do get to chat with our Associates on the gaming floor, we're just amazed at how strong our team is. And it's no wonder why we're able to expand and grow at the rate that we do. So we'd like to list some major milestones of the past year as well as our goals for 2016.*

*2015 was a big year for us. We promoted 20 people to Supervisor, two people to Trainer, and three people to the HR department. On the benefits side, we added a new Employee Assistance Program, our very own wellness initiative, and we launched the long-awaited 401K program!*

*Check out some highlights from 2015 below:*

**MARCH** Knighted launches services at Napa Valley Casino!

**APRIL:** Knighted officially opens our Sacramento office!

**MAY:** Over 60 Sacramento Associates attend the Walk for Autism - setting the record for largest Knights for Neighbors event so far!

**AUGUST:** We officially surpass the 600 employee mark!

**SEPTEMBER:** Bicycle Associates form a Knights for Neighbors Committee to plan and organize volunteer activities.

**OCTOBER:** KV hosts a charity poker tournament and raises over \$10,000 for the American Cancer Society

**NOVEMBER:** Knighted launches services at Players Casino!

KV Associates also participate for the 3rd year in a row in Compton's Annual Turkey Drive!

**DECEMBER:** Knighted launches services at the newly built Macau Room of the Bicycle Hotel and Casino.



So for 2016, we look forward to even more ambitious goals:

- **Become the #1 Third Party Provider of Proposition Player Services company in employee count, clients, quality, and reputation.**
- **Add two more card rooms to our client list.**
- **Implement more programs for games and management training.**
- **Reach the 800-employee mark.**

Thank you, Knights, for all of your dedication and hard work. You are what makes this company great.

Happy New Year!  
Roy and Ji

## Banker Brilliance A Knighted Writer Scavenger Hunt!

For this edition of Banker Brilliance, we're going to shake things up and take a trip down memory lane drawing from 2015's Knighted Writers. Whether it's looking for an important message or just finding the longest word in the newsletter, you'll be entering a scavenger hunt into the past year.

Answer all questions correctly and you'll be entered to win a prize!

[Click Here to Enter our Knighted Writer Scavenger Hunt!](#)



## Health and Wellness Making Resolutions You Can Stick To

A new calendar year provides us the opportunity to start afresh and make resolutions to better ourselves and achieve goals. Many of the most common (and most broken) New Year's resolutions involve health. *Lose weight, eat healthier, exercise more, quit smoking, drink less.* But let's not forget that our health involves more than just our physical state. According to the World Health Organization, wellness is an active process of becoming aware of and making choices towards a healthy and fulfilling life - "...a state of complete physical, mental, and social well-being, and not merely absence of disease or infirmity."


So rather than dreading the inevitable day your New Year's resolutions fall flat, why not shift your focus away from outcomes and set your sights on changing your process this year? In 2016, aim to make resolutions that focus not only on your physical health, but also on your state of mind.

Here's a collection of TED talks that might inspire mental health resolutions for 2016!

[How to make stress your friend.](#) Stress is the #1 public health enemy - but research shows it's only a problem when we believe it to be.  
[Want to be happy? Be grateful.](#) An inspiring lesson in slowing down, looking where you're going, and above all, being grateful.

[All it takes is 10 mindful minutes.](#) When is the last time you did absolutely nothing for 10 whole minutes? Mindfulness expert Andy Puddicombe describes the power of doing just that.

[What makes a good life? Lessons on happiness.](#) If you think it's fame and money, you're not alone - but, according to psychiatrist Robert Waldinger, you're mistaken.



### Special Offer for Knighted

One of our clients is giving KV team members a special offer on Grass Fed Coffee! If you've ever been a fan of bulletproof coffee or butter coffee, this is the best one yet. Read more about it. And for anyone who decides to pledge on Kickstarter, you'll get 50% back.

[Click here for more info](#) and [here to sign up!](#)

## Movers and Shakers!

Knights all over are starting off the New Year with some shaking and moving! Moving this month was Luis Diaz to Lotus, and Alex Hogy, Jasmine Bustamante, Michael Zarate and Peachy Melad to Bike.

Wendy Wilcomb was promoted to Senior Associate and Emma Seche and Lady Rand were promoted to Supervisors.

Please welcome those transferring into your casino, and congratulate those who are movin' on up!



## Employee Spotlight

We'd like to recognize two hardworking KV associates this month: **Dat Nguyen** from Bicycle and **Anthony Goodman** from the 101.

101's Anthony Goodman studied Electrical Engineering at Sonoma State before joining Knighted in August of 2014. At home, he spends time with video games, particularly fighters and shooters, but also finds 40 minutes a day to meditate. He's an artist as well - Anthony makes duct tape murals, and blended his interest

of videogames and art to create a mural of bounty hunter/heroine Samus Aran!

Bicycle's Dat Nguyen has a solid math background - he holds a degree in finance from Bloomfield College and worked in finance in New York before coming to the west coast. Dat treats his friends to nights at hot pot restaurants, and cites his mother as a chief influence in his life. A perpetual student, Dat self-studies topics ranging from the news to continuing education in math on Wikipedia and from other internet sources.

Dat and Anthony will receive gift cards in appreciation of their efforts. Congrats to both of you - keep up the great work!

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